

## **Stephen Proctor – President/CEO**

Stephen Proctor began his work in the Presbyterian Senior Living ministry in 1971 when he and his wife Rhonda moved from Michigan to Pennsylvania. His first position was Director of Nursing at the Schock Home in Mt. Joy, Pennsylvania. Steve has also served as the Administrator of Ware Presbyterian Village and Chief Operating Officer. He was appointed Chief Executive Officer in 1995. Steve has overseen the growth of PSL from an organization caring for 750 residents to being one of the country's largest nonprofit providers of senior care with 38 programs and 30 locations serving over 6500 seniors employing 3000 people.

Steve's visionary leadership for PSL has forged a strategy that included steady growth through affiliation and building, cooperation with other providers and the formation enterprises

to support the PSL mission. In 1997 PSL joined with Tressler Lutheran Services (now Diakon Lutheran Services) to create an Information Technology companies to support the PSL mission. Prelude Services now provides IT services for communities in 42 states. In previous years, PSL acquired a pharmacy company that was one of the fastest growing companies in Pennsylvania.

Steve's vision for PSL is extends to all aspects of how PSL operates. An example of Steve's holistic approach to PSL strategy is his launching of Environmental Stewardship initiatives that includes the largest solar energy arrays on the East Coast located on a PSL community. His commitment to supporting the future of PSL extends to his personal commitment to developing the next generations of leadership through a CEO lead Talent Management program, now in its fifth year.

The senior services industry has also benefited from Steve's vision and energy. He has served as board chair of LeadingAge PA, LeadingAge (national) as well as the International Association of Homes & services for the Aging (IAHSA). In October 2017 Steve received the LeadAge's Award of Honor.

Beyond PSL Steve serves as the president of Forgotten Voices International, a non-profit organization dedicated to demonstrating the love of Jesus Christ by equipping local churches in southern Africa to meet the physical and spiritual needs of children orphaned by AIDS. In addition, He has served on the board of the Presbyterian Board of Pensions of the Presbyterian Church (U.S.A.) and he has chaired the Mission Committee of the Presbyterian Church (U.S.A.)

Steve will be discussing OOPS! Learning from Failure at the 6th Annual Memory Care Summit. For more information about his discussion session, visit: <u>https://erickson.umbc.edu/mcs/</u>